

Accelerating Solution Delivery and Innovation In Healthcare

Widening Gap Between Technology Promise & Patient Outcomes

Technology Promise

Technology Innovation

- ✓ AI
- ✓ Data
- ✓ Digital Experience

Multi-cloud architectures



databricks

Patient Outcomes

- ✓ Improved patient access and care equity
- ✓ Enhanced Patient Experience and Engagement
- ✓ Cost reduction and administrative efficiency



Technical Organizations Must Resolve Tech Debt



Application / Consumption Layer

API Transformation

App Transformation

Platform Transformation

Process Transformation

AI

Conversational AI

Video AI

Process AI

Image AI

Document AI

Model Development

Machine Learning Tools and Frameworks

Model Repository

AI Assurance



Analytics

BI Reporting / Dashboards

Secure Data Sharing

Data Foundation

Data Warehousing

Data Engineering

Data Streaming

Data Science and ML

Unified Governance

Fine-grained governance for data and AI

Data Storage

All structured, semi-structured and unstructured data

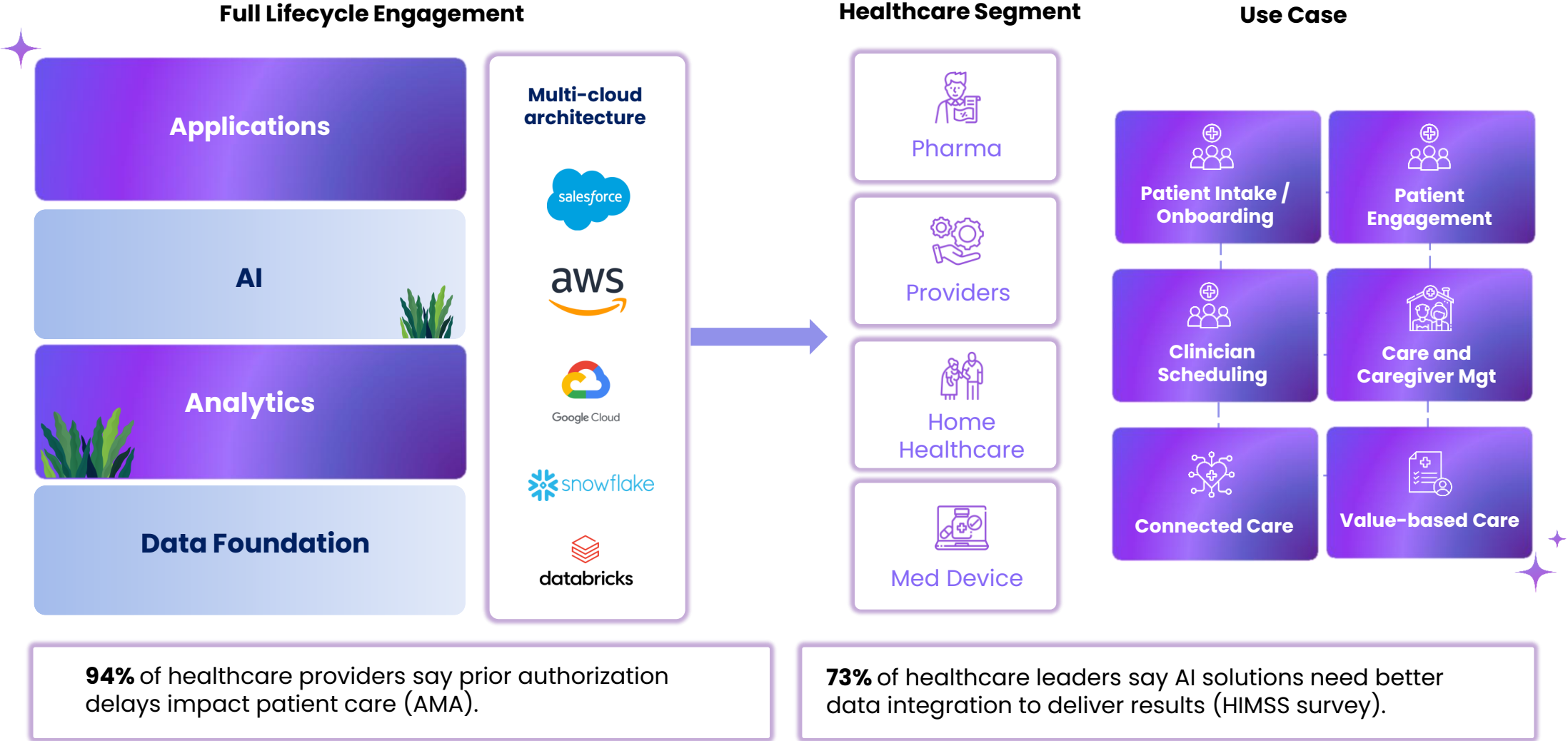
Cloud Infrastructure



Multi-cloud architecture

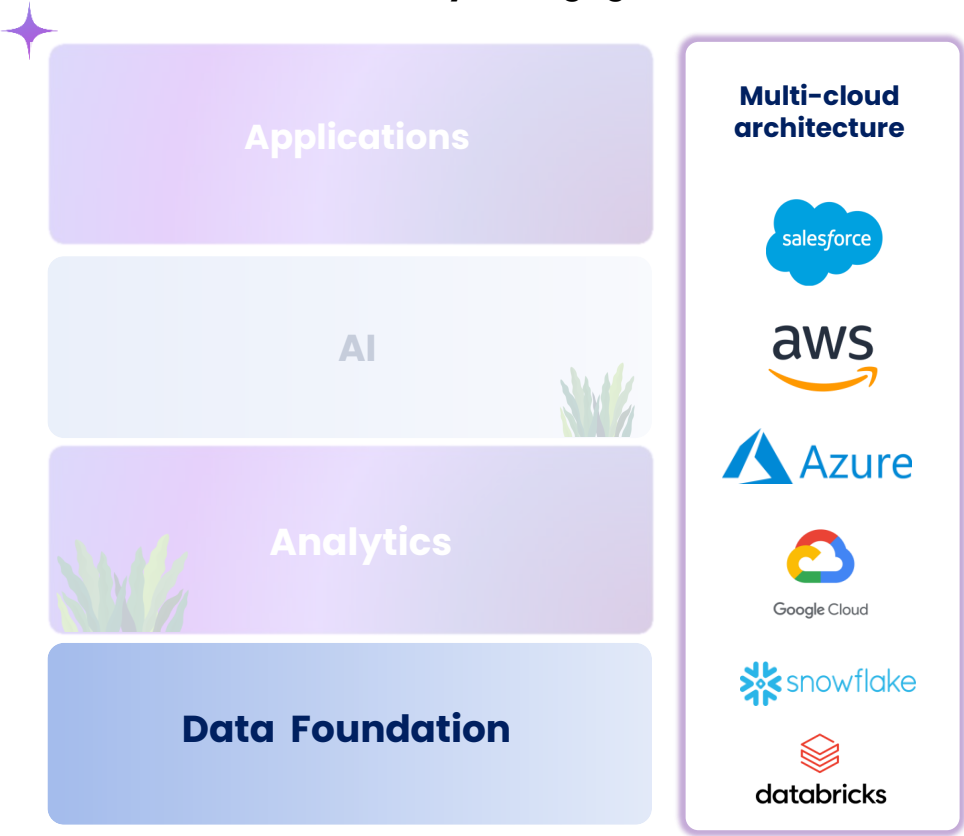


Accelerators Targeting High Impact Healthcare Use Cases



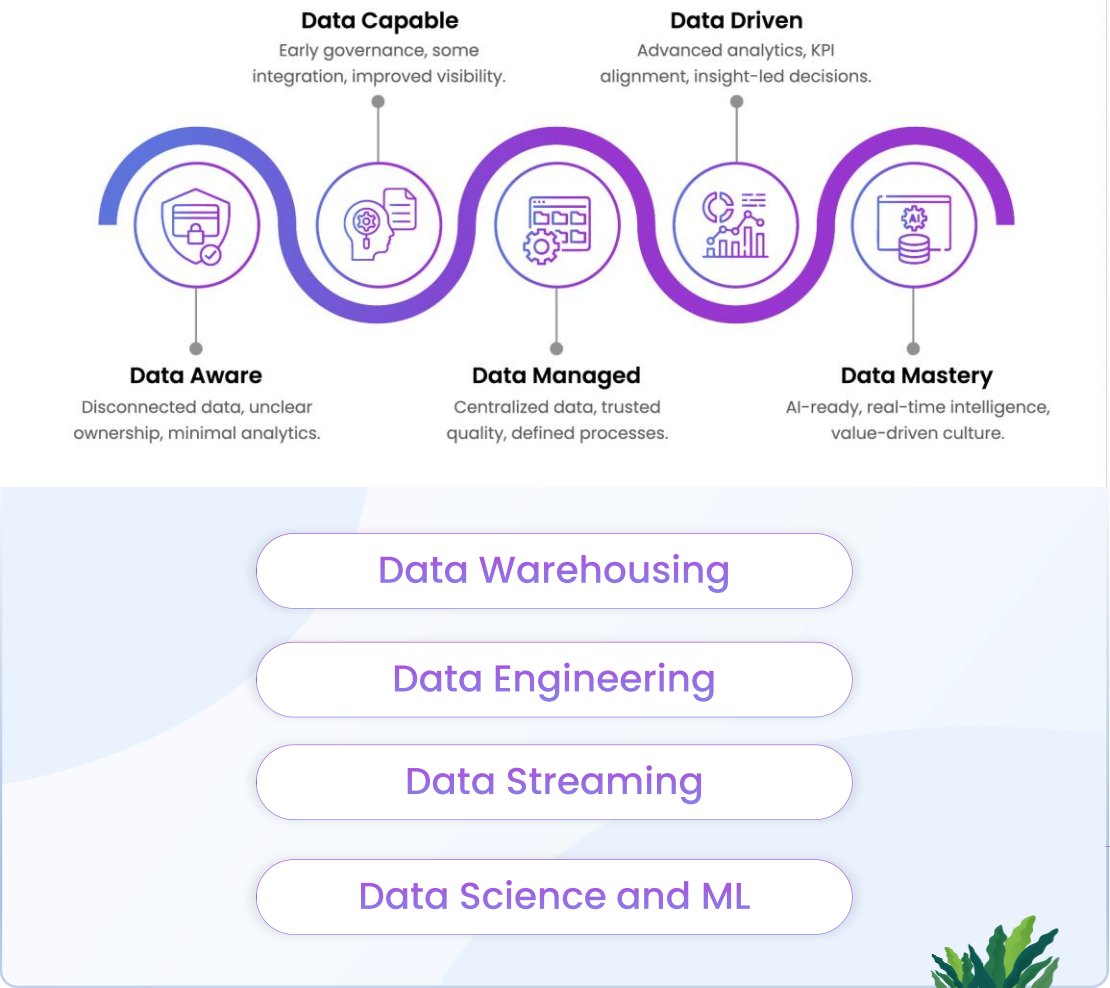
Data Intelligence Service

Full Lifecycle Engagement



US Ride Share
Company

Teqfocus Data Maturity Framework



Roadmap For Data Excellence – Innovation and Transformation

Data Aware

Data Capable

Data Managed

Data Driven

Data Mastery

Data is treated as a strategic asset and leveraged for innovation, automation, personalization, and competitive differentiation.

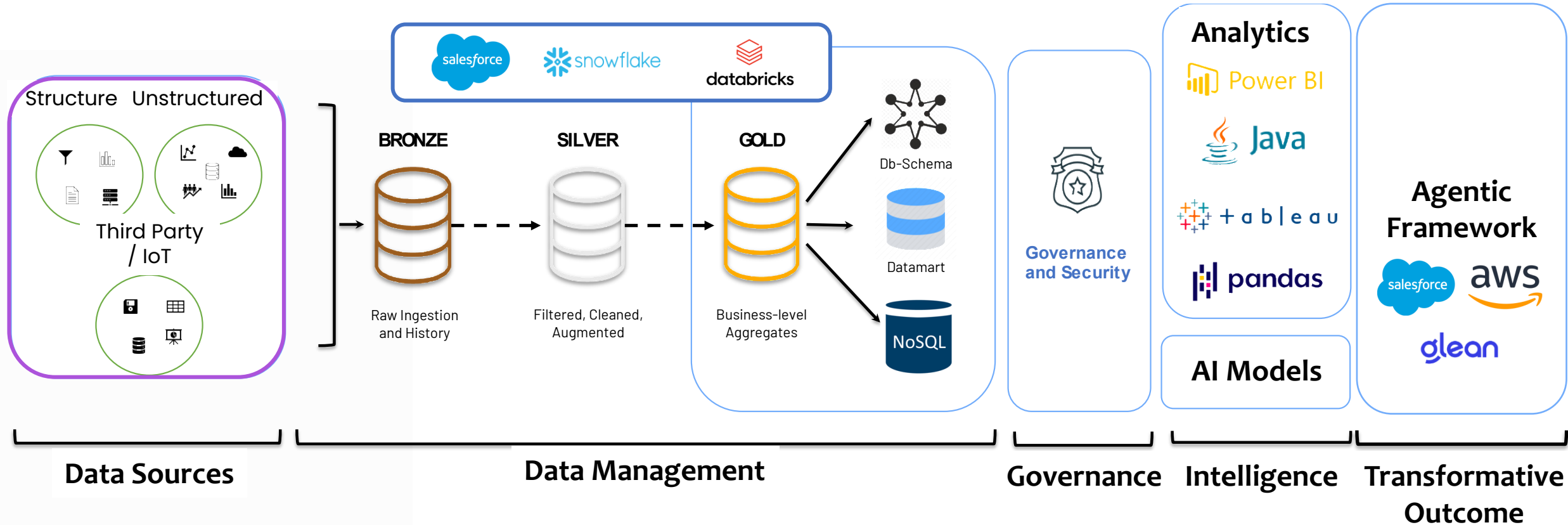
Focus

Achieve dynamic, intelligent systems that unlock transformative outcomes — with data at the core of strategy, care models, and growth

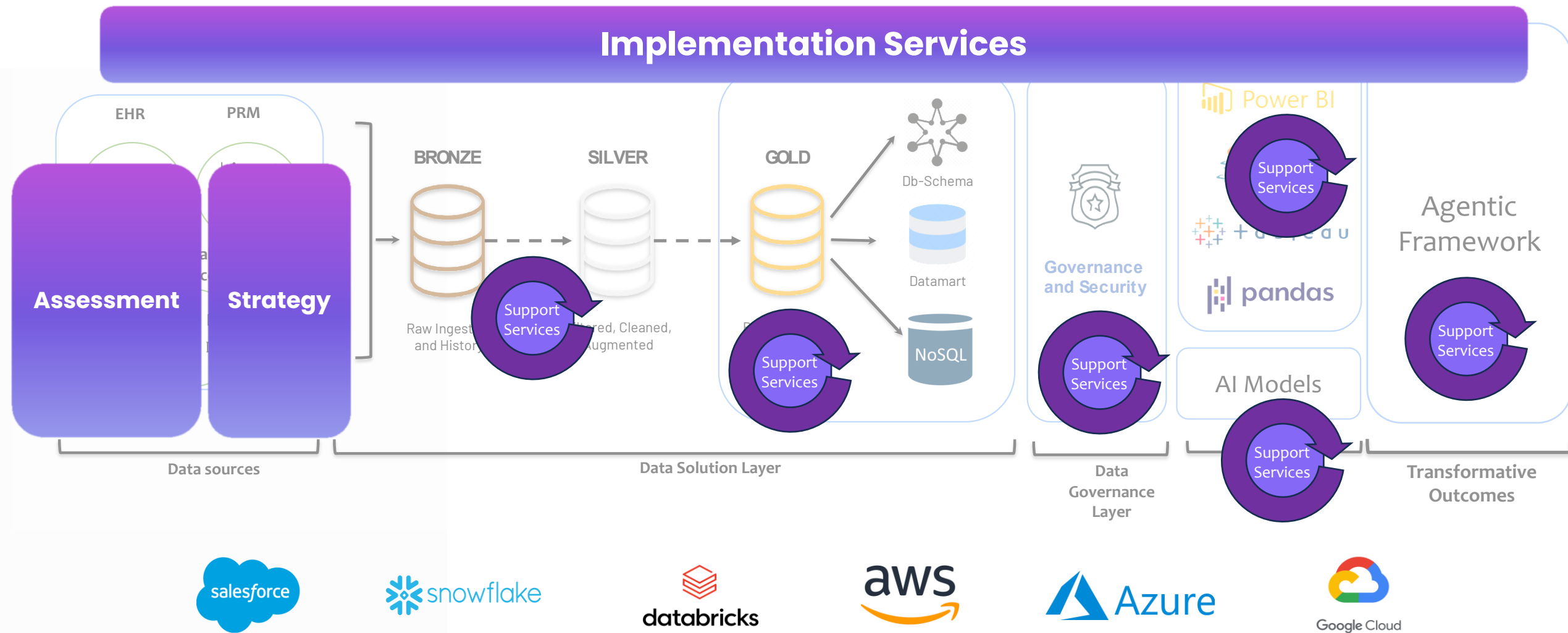
Work to be done:

- AI and automation aligned with business outcomes
- Data products and reusable assets accelerate development
- Real-time insights drive closed-loop systems
- Organizational culture values data fluency and continuous learning
- Availability of Knowledge base that can be fed to AI Agentic systems for more precise and scalable Workflows.

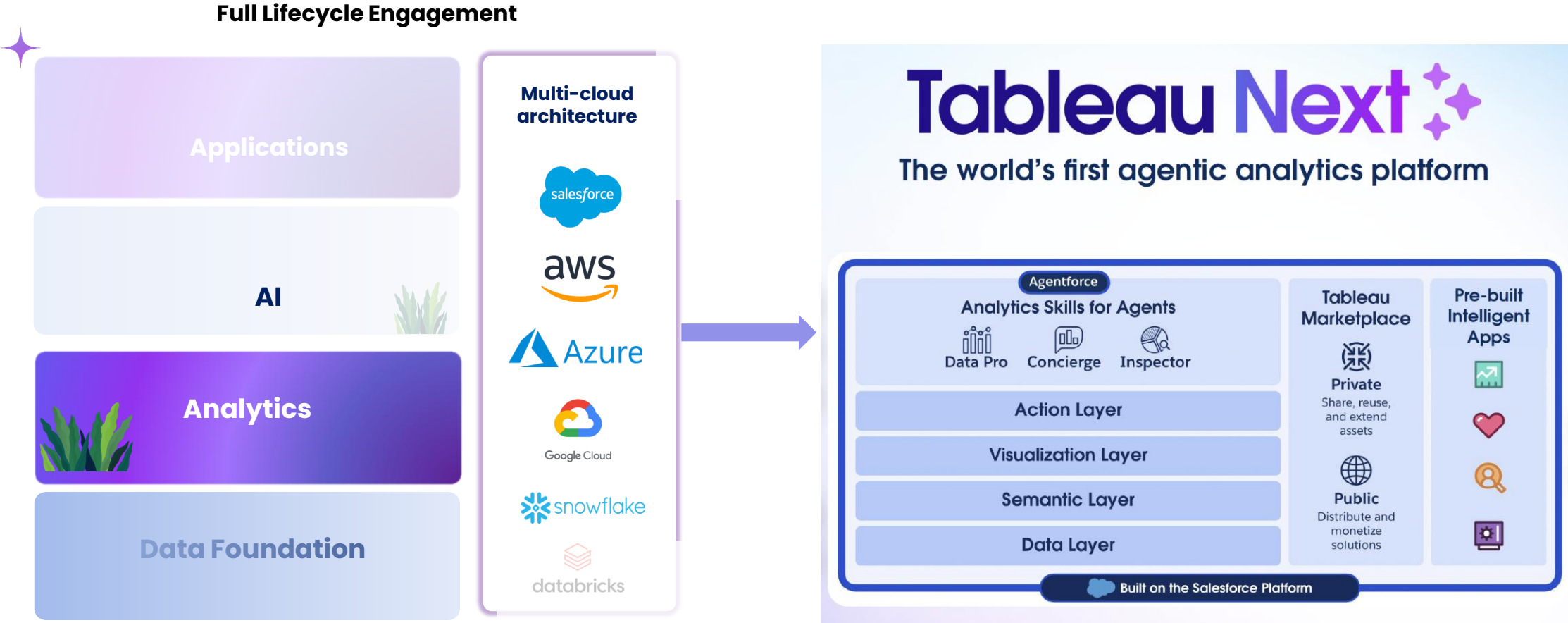
Data Center of Excellence – Critical Foundation for Outcomes



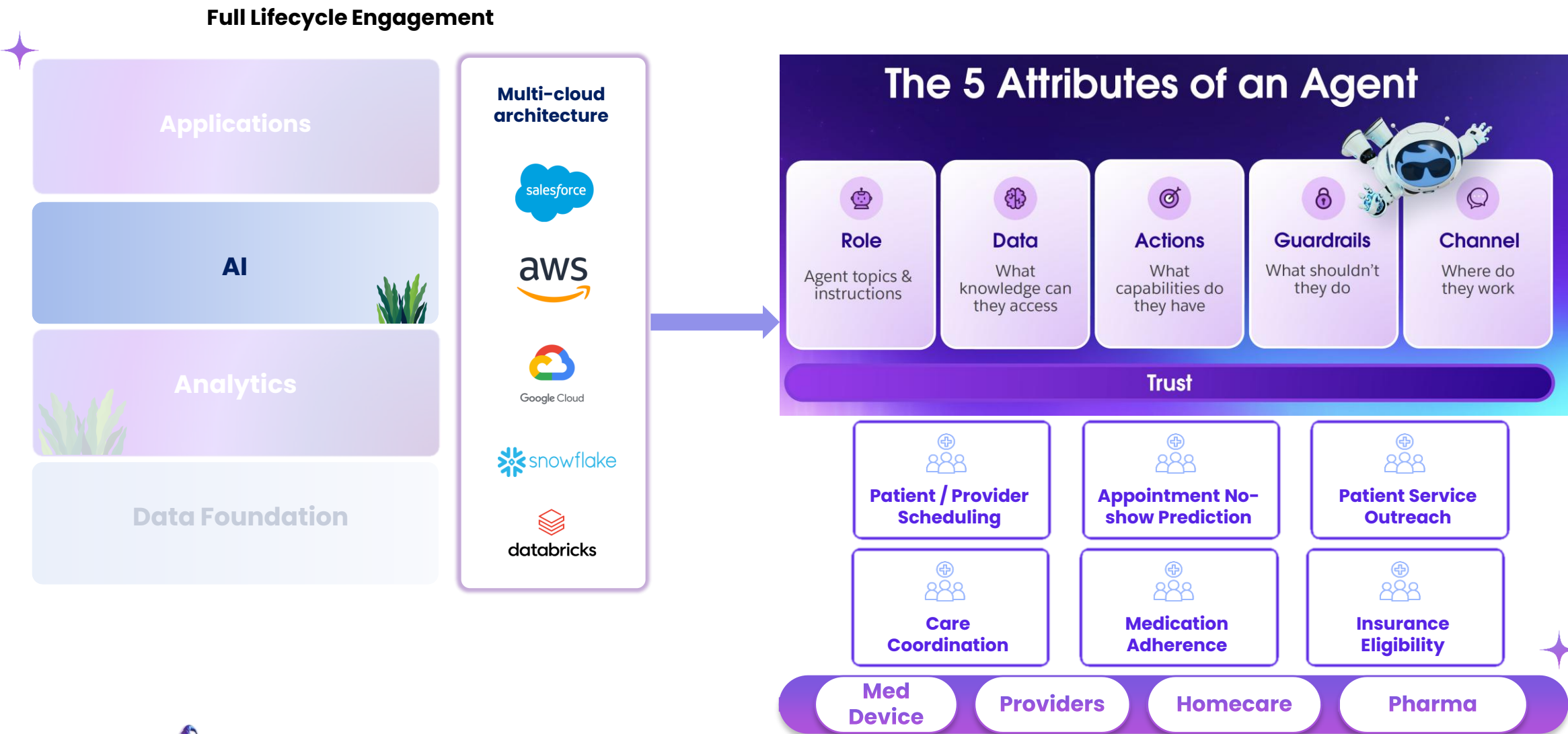
Teqfocus Services Establishing Data Center of Excellence



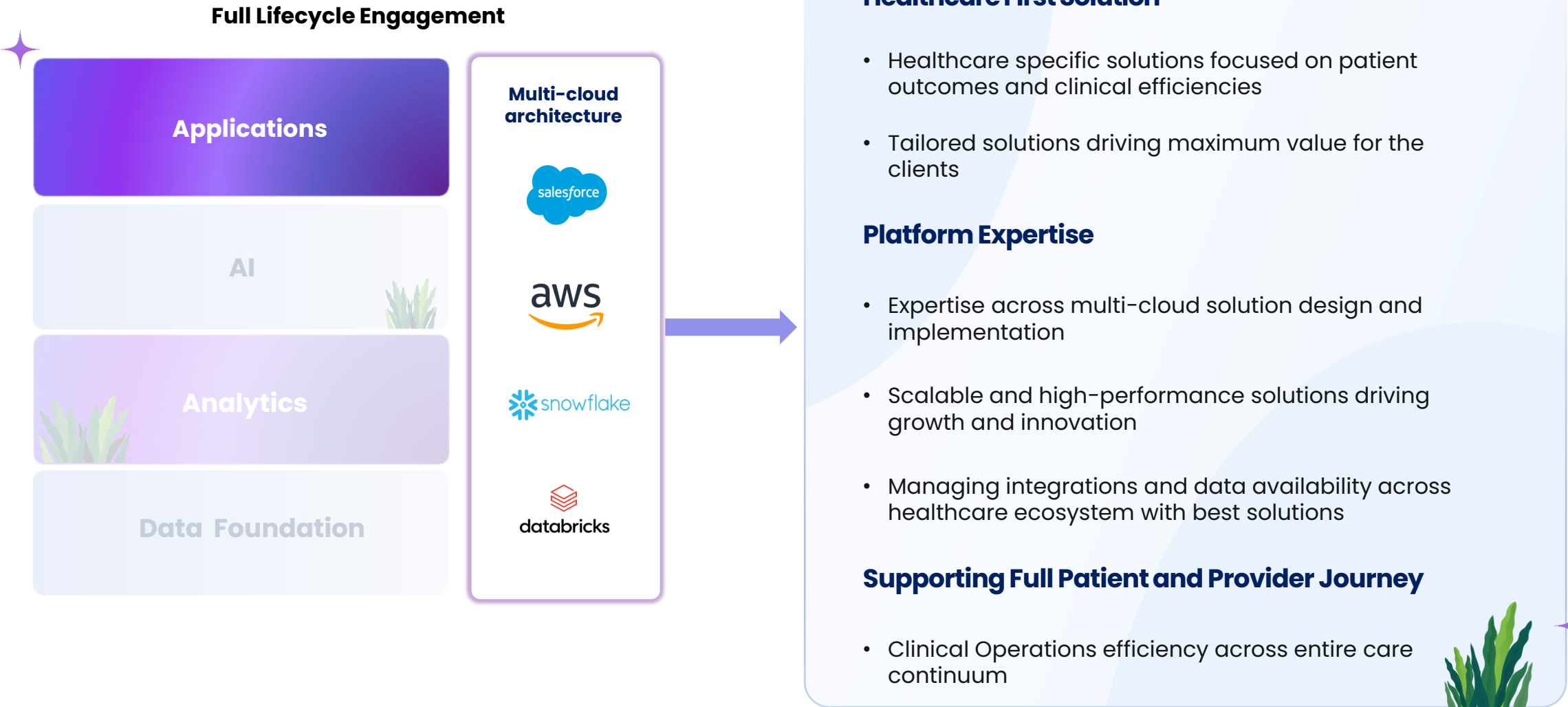
Analytics Provide The Insights



AI is the right tool—but without the right data and integration, its impact is limited



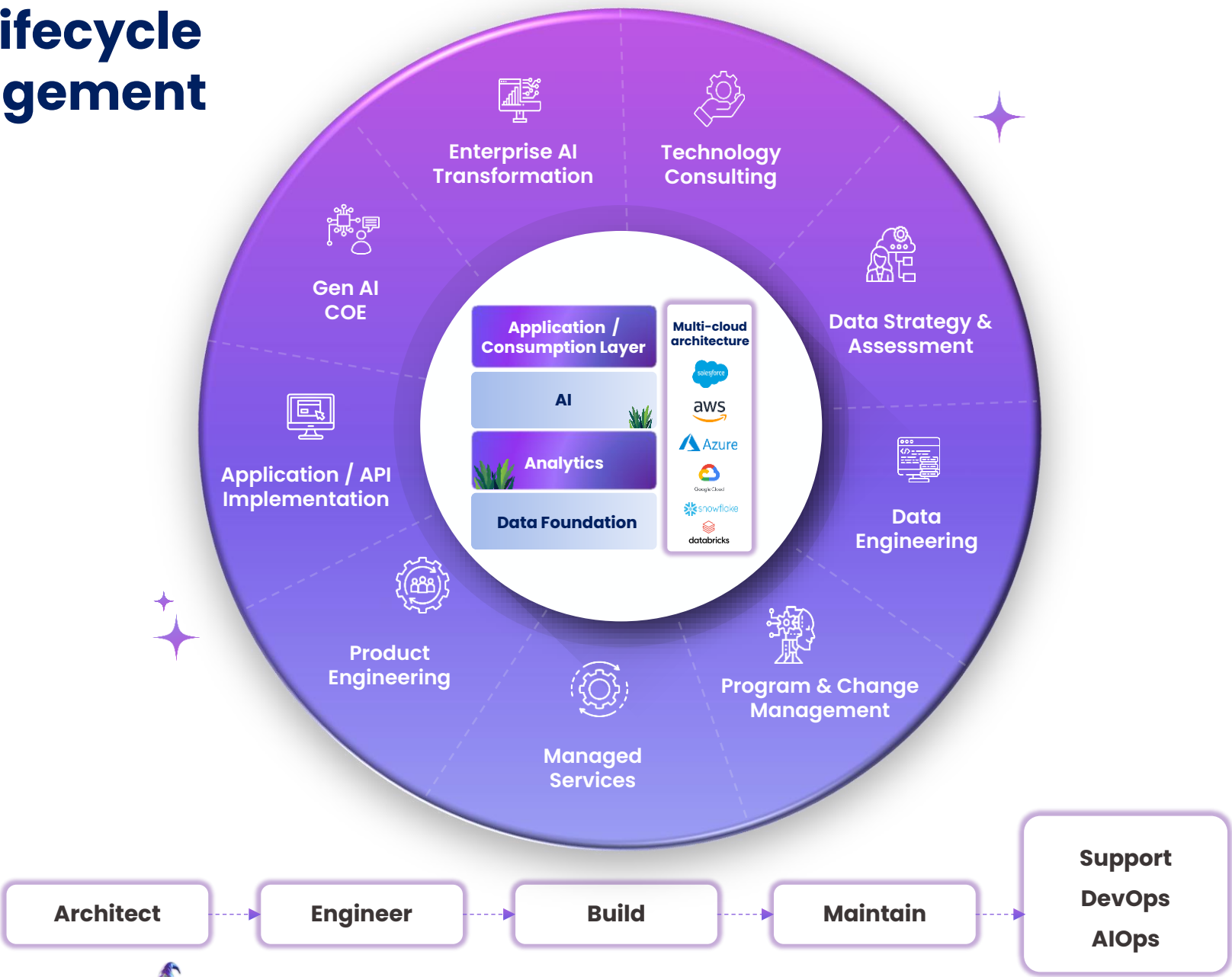
Data-driven Applications Delivering Value



A New **Partner Model** To Flex **IT Services**



Full Lifecycle Engagement




-  Outcome Based Delivery Model
 -  Accelerated AI adoption & innovation
 -  Product Mindset
 -  Certified & Experienced Team
 -  Value-Driven Industry Solutions
 -  Global Presence
 -  Data-Driven insights at scale
 -  User Training & Adoption
- Benefits**


Teqfocus Overview




Industry Focus



Healthcare & Life Sciences

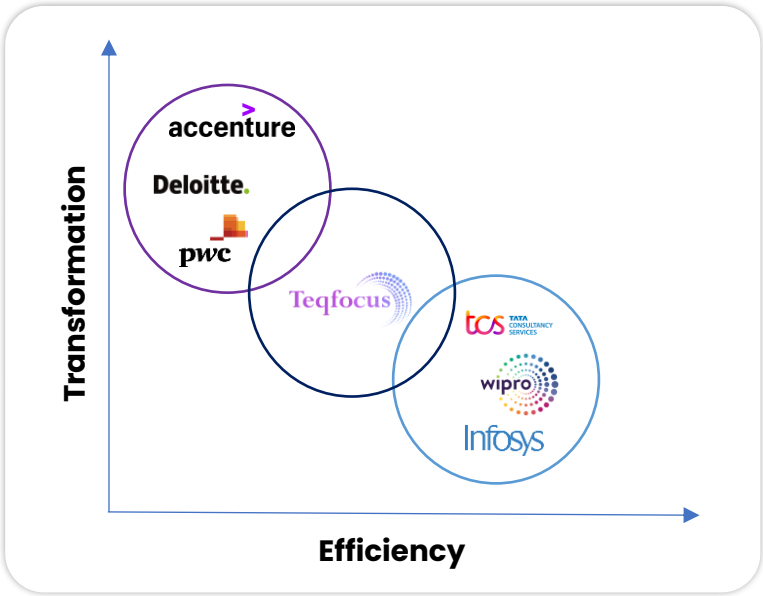


Banking & Insurance

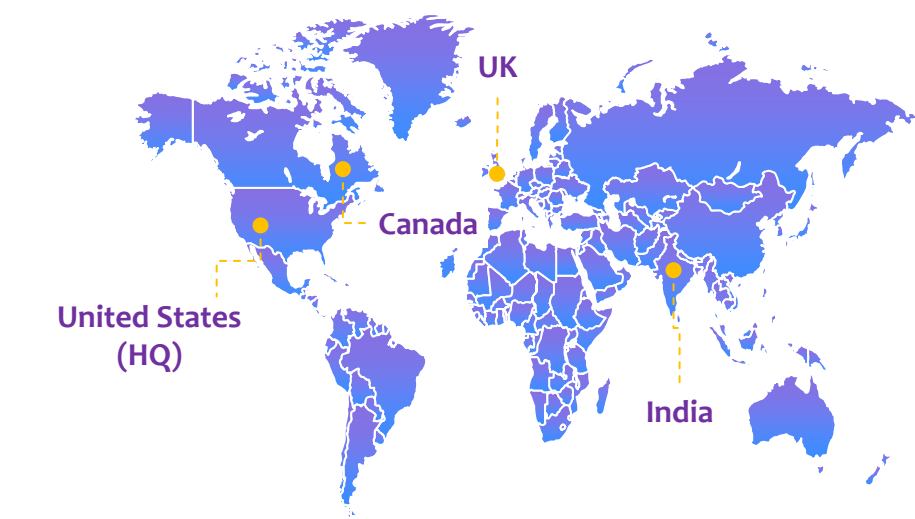


High Tech

Market Positioning



Global Presence



Big 6 Leadership Team

Salesforce Practice

400+

Salesforce Certifications

50+

Industry Experts

40+

Data Foundation Certifications

200+

Technical Experts



Our Healthcare Success Stories



Building Data Platform, including AI/ML development in AWS, voice enablement with AWS Connect, and development of Customer Care Workflow and Enrollment on Salesforce Platform.



Voice enabling AI solution, packaging up for AppExchange.



Integrated patient data across multiple systems, enabled intelligent HCP appointment routing, and leveraged AI-powered document processing to automate data extraction, eliminating manual entry and enhancing efficiency.



Unified patient profiles by integrating SDOH data, leveraging AI-driven insights to predict ER risk and recommend proactive interventions.























Transforming home health with a digital-first approach – streamlining patient intake, care management, and engagement to deliver a 360° patient view. Enhancing health outcomes and staff experience with a unified, data-driven platform.

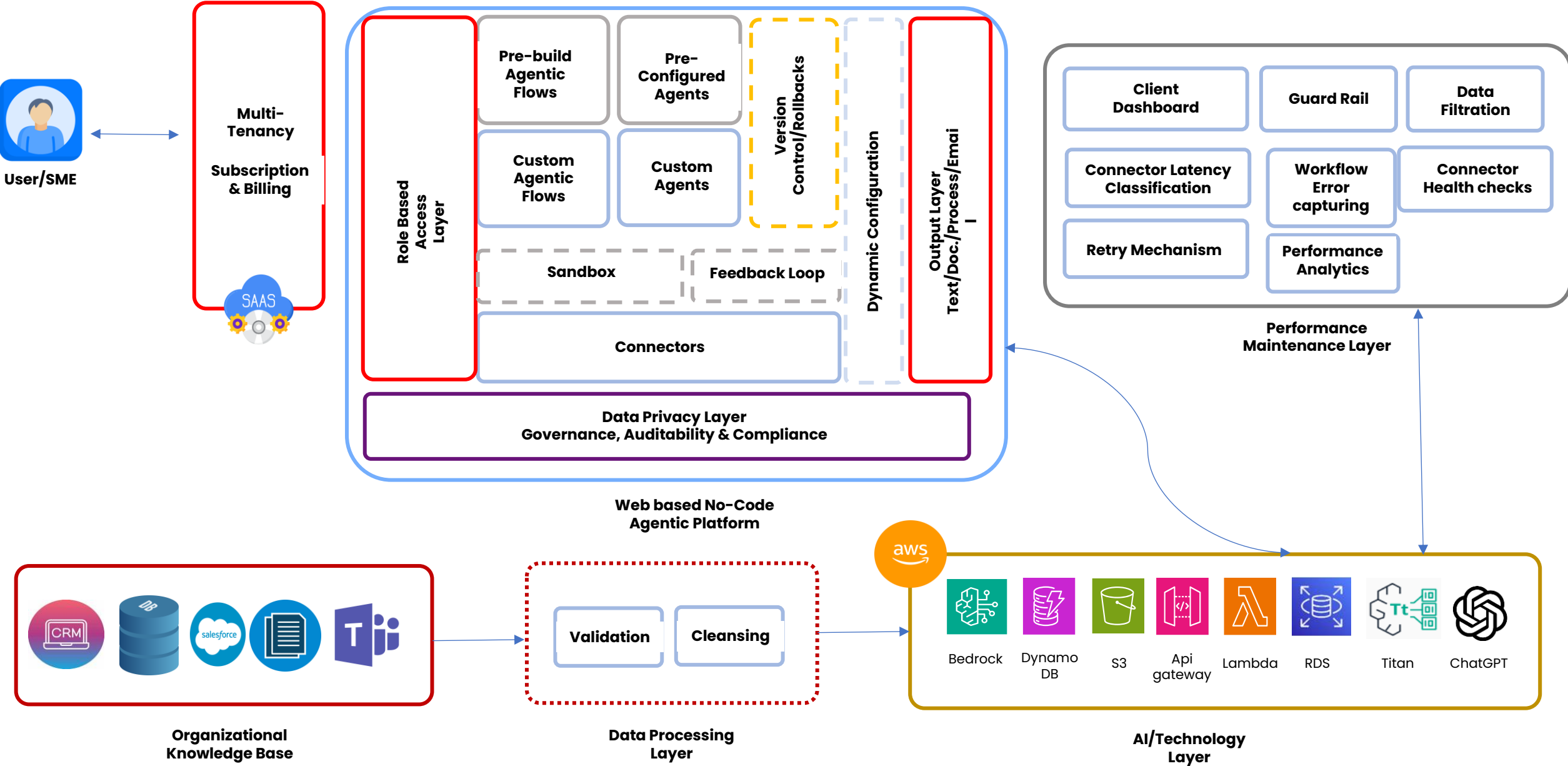


We are developed a multi-platform application (Web, Android, iOS) designed to seamlessly connect helpers with families, fostering support and collaboration in daily life.

Trusted by Industry Leaders

Teqfocus Agentic Platform



TeqAgent – Use Case Patient Engagement

AI Powered Business Transformation

Agent Pool

Validation Code
Generation

Patient Profile
Update

Clinician
Scheduling

Appointment
Confirmation

Eligibility
Determination

Patient Data
Import

Patient Outreach
Communication

Custom Agent ...

Primary
Agent

Patient
Engagement
Agent

Patient Enrollment

- Provide seamless Patient experience for updating profile information

Patient Onboarding

- Automatically generate and store meeting minutes.
- Ensure minutes are accessible only to authorized personnel.

Follow-up Scheduling

Schedule follow-up appointments and tasks.

Remote Monitoring

Identify upselling opportunities while respecting client preferences and privacy

Pre, Live, and Post-Appointment Tasks

The agents assist in **every stage** of a patient appointment process, ensuring a seamless and efficient experience.

Key Benefits

- **Efficiency:** Automates repetitive tasks, saving time and resources.
- **Personalization:** Delivers tailored solutions and communications.
- **Compliance:** Ensures data privacy and regulatory compliance.
- **Scalability:** Handles multiple clients and meetings simultaneously.



Only **Agentforce** brings together Humans + Agents + Data + CRM

Agentforce



Customer 360



Data Cloud

Trust layer

Salesforce Platform



THANK YOU

Let's Start Your Transformation Journey



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